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Prodotti per il trattamento superfici

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Dollmar - European Single Assesment Document

Dollmar S.p.A. can be considered among the European firms qualified **ESAD** - European Single Assessment Document.

In order to explain better what **ESAD attestation** is and what Mr Giorgio Cozzi bears belonging to **Eos Division's** Commission, we propose **a series of specific questions on the issue.**

1) What is SQAS Distributor/ESAD?

It is a document of evaluation organized altogether by **suppliers** and **distributors** of chemical products in order to allow a single evaluation of distributors, which offers:

- An element measuring the level of engagement of distributors according to their Program Responsible Care
- A common instrument for suppliers in order to evaluate their distributors' performances relating to **security**, **health and environment**.

2) How many firms do join ESAD Program?

The European firms joining ESAD are about 270.

3) Who does carry out the evaluation of firms joining?

Inspectors qualified by CEFIC carry out the evaluation and it is based on specific standards of the Chemical sector.

4) What is CEFIC and how does it manage SQAS System?

CEFIC (European Council of the Chemical Industry) manages the system of SQAS evaluation maintaining questionnaires always updated, accrediting inspectors and working out a database containing all the evaluations collected.

5) How is ESAD Evaluation structured?

The firm is submitted to a questionnaire for evaluation based on **four sections**:

- Standard activity of Distributor (Di)
- Evaluation of the website (S);
- Chlorinated solvents (Cs);
- Products for food, cosmetic and pharmaceutical use (F)

DOLLMAR S.p.A.

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The section **"Standard activity of the Distributor"** follows the structure of the eight Deadlines of **Responsible Care** Program of the International Council of Chemical Trade Associations (**ICCTA**) and its 55 questions of self-evaluation related.

The section **"Evaluation of the website"** considers a number of structural aspects with the aim of obtaining a schedule about the conditions of **fix installations** and the effective level of performance linked to **security, health and environment** of operational activities carried out in the website.

All this should in fact consider the real level of observation of policies and procedures.

The last two sections are optional, according to the consideration of products by the Distributor.

The section "Chlorinated Solvents" underlines the risks related to chlorinated solvents and consists of 70 questions.

The section "**Products for food, cosmetic and pharmaceutical use**" must be filled in only by the distributors of products for food, cosmetic and pharmaceutical use.

6) How many questions did Dollmar S.p.A. answer?

- 223 for the evaluation of Dollmar Spa's standard activities as distributor
- 213 for the evaluation of our operational website
- 70 for the evaluation of management systems and control of all chlorinated solvents treated.

7) Do the whole questions have the same importance?

No, they do not have the same importance. There are **three types of questions**, according to their level of importance.

"M" Question (Statutory): they refer to topics which are obligation of law in most of European countries, but not necessary in all of them.

They represent **the fundamental requirements** to be satisfied by all the distributors.

"I" Question (Industry Norms): they refer to the aspects that the Chemical Industry generally requires to its distributors, warranting an acceptable level of control.

"D" Question (Desirable): they refer to the aspects for whom the management systems of quality and SHE (Safety, Health, Environment) can be equally improved.

8) How does the process of evaluation work?

The inspector accomplishes the evaluation of the firm during several days. When the evaluation is accomplished, the questionnaire is added in the website of CEFIC. Within the first 30 days from the publication on the website, the distributor can integrate the answers given during the audit.

Subsequently the result of the evaluation can be available for the consultation.





9) What kinds of benefits do the SQAS/ESAD System offers?

It is an effective instrument in order to strengthen **quality and security** of companies and at the same time, it permits to **evaluate the improvements** of the company itself. Besides, it permits to control and measure the engagement of the company **into the Responsible Care Program**.

It is thus a further instrument in favor of **Suppliers and Customers** in order to evaluate the attention set by Dollmar Spa on **security, health and environment**.